



5/24/07

To: Whom it may concern

From: [REDACTED] Maint. Superintendent Tesoro Golden Eagle Refinery

Subject: Envent Recommendation

This letter is a recommendation for Envent Corp's Degassing service. Having many years of tank maintenance and turnaround experience in Northern California, I have tried numerous companies and have had mixed results. Envent has always responded to our needs, has had a flawless safety record in our plant, they are cost effective, and maintain state of the art equipment. I have performed unannounced off hours audits of this safety sensitive work process in the field and they have consistently met my expectations. We all know that it boils down to supervision and technician commitment, experience, safety and job training on a per job basis, but I would expect this contractor to deliver first rate results¹.

Sincerely,

[REDACTED]
[REDACTED]
[REDACTED]
Tesoro Golden Eagle
[REDACTED]
[REDACTED]

¹ *Disclaimer – Tesoro Corp and the author of this letter is held harmless for results based on this recommendation. This is only a recommendation based on my experience over the past several years. All contractors need to meet customer expectations as they are set forth, therefore, although my experience has been favorable, due diligence on your part is of paramount importance especially in this safety sensitive type of work.*